

Frequently Asked Questions

LARGE PARTIES (OVER 5)

I want to book a table for a party of 6-8. Do you charge a fee?

Groups of 6 or more will be charged a \$10-per-person deposit. This will be refunded upon your arrival. Reservations canceled by phone call 24 hours or more before the start time of the reservation will be refunded the entire deposit. Cancellations (including no-shows) within 24 hours of the start time will not be refunded the fee. Groups of 6 or more may also be charged a 20% auto-gratuity. Checks for large parties may not be split.

Why was I charged a Large Party Fee?

In cases where reservations are made improperly — or that we are not informed by phone or email that a party will be larger than 8 — but we can accommodate with some alteration to our floor plan, a large party fee of 10% will be charged in addition to a 20% auto-gratuity. To avoid this fee, please ensure you contact us directly (not by reservation notes) when your party size has grown.

PRIVATE PARTIES

Can we make a reservation for more than 8?

Yes. Reservations with parties greater than 8 are asked to rent the private room. We require these parties to leave a \$500 deposit, sent as an online payment request via email, and to meet a \$1,000 food and beverage minimum. If that minimum is unmet, a custom charge will be added to their bill to make up the difference. Not included in the \$1,000 is an auto-gratuity of 20% or the Palmer sales tax of 3%. The largest party we can seat in the back room is 16, and those tables usually have to be split in some way. Private parties are given a 2-hour reservation. If a private party is booked for brunch, the reservation must start at 1:30 p.m.

Can we make a reservation for more than 16?

Yes. Full-restaurant rentals are required for parties greater than 16. The food and beverage minimum for a party of this size is \$2500. A deposit of \$1000 will be required, sent as an online payment request via email. If the \$2,500 minimum is unmet, a custom charge will be added to their bill to make up the difference. Not included in the \$2,500 is an auto-gratuity of 20% or the Palmer sales tax of 3%. Table regrouping can only be arranged for a table up to 14. Other seats in the building will remain as separate tables. A private reservation for parties larger than 16 will be given a 2-hour reservation. Full-restaurant rentals for brunch must start at 1:30 p.m.

If I cancel, will my large party deposit be refunded?

That depends. The deposit will not be refunded in cases where the party cancels less than 72 hours before their reservation's start time or no-shows. A refund requested due to emergency, illness, or weather conditions is at the sole discretion of the restaurant owners.

Can we make a private party reservation or an event request outside of normal operating hours?

No. At this time we do not have the staffing capacity to accommodate services outside of our normal operating hours.

GENERAL

Is there a time limit on my reservation?

Yes. Dinner reservations are set at 2 hours and brunch reservations are set at 1.5 hours. If you are late for your reservation, this duration is shortened to accommodate the next seating. If you are late by more than 15 minutes, your reservation will be canceled.

Can I bring in fast food or coffee from another shop?

Please don't.

Can I bring my own wine?

Yes. We charge a corkage fee of \$20 per bottle to cover our liability insurance and service from our staff, but we encourage you to bring a bottle if you think it will make your evening (or brunch for that matter).

Can I bring in a cake if we're celebrating a birthday?

Yes. There is no additional charge for bringing in your own celebratory cake. We cannot guarantee storage space for these items, especially in the case of ice cream cakes and frozen desserts. We also offer a free birthday cake dessert at dinners — just note that you're celebrating and we'll have it ready for you.

Are you kid and/or service animal friendly?

Yes! We want you to come as you are and feel comfortable bringing the whole family, including service animals.

Can I work during my meal?

We ask that our guests save their remote work, art projects, and serious phone conversations for another venue.

PRICING

Why do some of your items feel a bit pricier than other restaurants?

Our goal is always to pay our employees fairly, source high-quality ingredients, support local farms, and make everything from scratch. This, along with the fact that our restaurant has only 10 tables, means we have to charge a little bit more than most fast-food or large restaurants. That said, we strive to price fairly and believe the labor and love of our cooks, staff, and farmers are well worth it.

The brunch menu sets a minimum of \$18 for adult a la carte orders. Why is that?

Due to the constraints set by City of Palmer code, we are only allowed 35 seats. While we wish we could operate on toast and coffee sales alone, we do have to set a minimum in order to operate in the black.

Do you have a kids option?

We welcome the entire family to join us for brunch and dinner. Our dinner menus don't currently include kids pricing, but we are happy to accommodate you based on your needs. Kids under 10 can order a la carte brunch — i.e. eggs & bacon — without being required to meet the \$18 minimum.